

CONTACT INFORMATION FOR STUDENT COMPLAINT PROCESSES*

ALABAMA

Alabama Department of Postsecondary Education
Private School Licensure Division
P.O. Box 302130
Montgomery, AL 36130-2130
<https://www.accs.cc/index.cfm/school-licensure/complaints/>

ALASKA

Alaska Commission on Postsecondary Education
P.O. Box 110505
Juneau, AK 99811-0505
EED.ACPE-IA@alaska.gov
http://acpe.alaska.gov/ABOUT_US/Consumer_Protection

Alaska Office of Attorney General
Consumer Protection Unit
1031 W. Fourth Avenue, Suite 200
Anchorage, AK 99501-5903
Anchorage: 907-269-5200
Outside Anchorage: 1-888-576-2529
attorney.general@alaska.gov
www.law.alaska.gov/consumer
http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf

ARIZONA

Arizona State Board for Private Postsecondary Education
1740 W. Adams Street, #3008
Phoenix, AZ 85007
Phone: 602-542-5709
Website: www.azppse.gov
<https://ppse.az.gov/complaint>

ARKANSAS

Arkansas Department of Higher Education
Coordinating Board
423 Main Street, Suite 400 Little Rock, AR 72201
ADHE_Info@adhe.edu
<http://www.adhe.edu/students-parents/colleges-universities/student-grievance-form>

Arkansas State Board of Private Career Education
423 Main Street
Little Rock, AR 72201

sbpce@arkansas.gov

<http://www.sbpce.arkansas.gov/complaint-process>

CALIFORNIA

California Bureau of Private Postsecondary Education

P.O. Box 980818

West Sacramento, CA 95798-0818

Phone: 916-431-6959

(800): 1-888-370-7589

FAX: 916-263-1895

dca@dca.ca.gov

http://www.bppe.ca.gov/forms_pubs/complaint.pdf

COLORADO

Colorado Department of Higher Education

1560 Broadway, Suite 1600

Denver, CO 80202

Phone: 303-862-3001

Fax: 303-996-1329

<http://highered.colorado.gov/Academics/Complaints/>

CONNECTICUT

Office of Higher Education

450 Columbus Boulevard, Suite 510 Hartford, CT 06103-1841

Phone: 860-947-1800

www.ctohe.org

<http://www.ctohe.org/StudentComplaints.shtml>

Department of Consumer Protection

Complaint Center

450 Columbus Boulevard Hartford, CT 06103

Phone: 860-713-6100

dcp@frauds@ct.gov

<http://ct.gov/dcp/cwp/view.asp?a=4302&q=506512>

Consumer Complaint Hotline: 800-842-2649

DELAWARE

Delaware Higher Education Office

Townsend Building

401 Federal Street, Suite 2

Dover, DE 19901

302-735-4120

1-800-292-7935

dheo@doe.k12.de.us

Delaware Department of Justice
Consumer Protection Unit
Carvel State Office Bldg.
820 N. French Street, 5th Floor
Wilmington, DE 19801
Phone: 302-577-8600
Fax: 302-577-6499
consumer.protection@state.de.us
<http://attorneygeneral.delaware.gov/fraud/cpu/complaint/>

DISTRICT OF COLUMBIA

District of Columbia
Office of the State Superintendent of Education
Higher Education Licensure Commission
810 First Street, NE
Second Floor
Washington, DC 20002
(202) 727-6436
<http://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints>

Government of the District of Columbia
Office of the Attorney General
441 4th Street, NW
Suite 600 South
Washington, DC 20001
OAG Consumer Protection Hotline: (202) 442-9828
Fax: (202) 741-8789
Website: www.oag.dc.gov
<http://oag.dc.gov/service/submit-consumer-complaint>

FLORIDA

Florida Department of Education
Commission for Independent Education
325 W. Gaines Street, Suite 1414
Tallahassee, FL 32399-0400
Email: cieinfo@fldoe.org
Fax: 850-245-3238
Commissioner@fldoe.org
<http://www.fldoe.org/policy/cie/file-a-complaint.shtml>

GEORGIA

State of Georgia
Nonpublic Postsecondary Education Commission
2082 East Exchange Place
Suite 220

Tucker, GA 30084-5305
770-414-3300
<https://gnpec.georgia.gov/student-complaints>

HAWAII

State of Hawaii Office of Consumer Protection
Department of Commerce and Consumer Affairs
235 South Beretania Street, Room 801
Honolulu, Hawaii 96813-2419
P: 808-586-2630
F: 808-586-2640
hpeap@dcca.hawaii.gov
www.hawaii.gov/dcca/ocp
<http://cca.hawaii.gov/ocp/consumer-complaint/>

IDAHO

Idaho State Board of Education
Attn: State Coordinator for Private Colleges and Proprietary Schools
650 West State Street
P.O. Box 83720
Boise, ID 83720-0037
P: 208-334-2270
F: 208-334-2632
board@osbe.idaho.gov
<http://www.boardofed.idaho.gov>
<https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/>

ILLINOIS

Illinois Board of Higher Education
1 N. Old State Capitol Plaza, Suite 333,
Springfield, IL 62701-1377
<http://complaints.ibhe.org/>
General Information: info@ibhe.org
Institutional Complaint Hotline: 217-557-7359
Link to the Online Complaint System: <http://complaints.ibhe.org/>

Illinois State Board of Education
100 N. 1st Street
Springfield, Illinois 62777
<http://webprod1.isbe.net/contactisbe/>

Illinois Attorney General
Consumer Fraud Bureau
500 South Second Street

Springfield, IL 62701

P: 217-782-1090

P: 1-800-243-0618 (Toll free in IL) <http://www.illinoisattorneygeneral.gov/consumers/conscomp.pdf>
<https://ccformsubmission.ilattorneygeneral.net/>

Consumer Fraud Hotlines:

Chicago 800-386-5438

Springfield 800-243-0618

Carbondale 800-243-0607

INDIANA

Indiana Commission for Higher Education

Attn: Complaints

101 West Ohio Street, Suite 550

Indianapolis, IN 46204-1984

<http://www.in.gov/che/2743.htm>

IOWA

Iowa College Student Aid Commission

430 E. Grand Ave., FL 3

Des Moines, IA 50309

(877) 272-4456

<https://www.iowacollegeaid.gov/content/forms-and-applications>

KANSAS

Kansas Board of Regents

1000 SW Jackson Street, Suite 520

Topeka, KS 66612-1368

785-430-4240

http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process

KENTUCKY

CPE Consumer Complaint

Council on Postsecondary Education

1024 Capital Center Dr. Suite 320

Frankfort, KY 40601

Email: cpeconsumercomplaint@ky.gov http://cpe.ky.gov/campuses/consumer_complaint.html

Kentucky Commission on Proprietary Education

300 Sower Boulevard

Frankfort, KY 40601

502-564-4185

<http://kcpe.ky.gov> <http://kcpe.ky.gov/forms/FormtoFileaComplaint.pdf>

Office of the Attorney General

Consumer Protection Division
1024 Capital Center Drive
Frankfort, KY 40601
502-696-5389

Consumer.protection@ag.ky.gov

<http://ag.ky.gov/family/consumerprotection/complaints/Pages/default.aspx>

LOUISIANA

Louisiana Board of Regents
P.O. Box 3677
Baton Rouge, LA 70821-3677
P: 225-342-4253

<http://www.regents.la.gov/subhome/students>

MAINE

Maine Department of Education
23 State House Station
Augusta, ME 04333-0023

<http://www.maine.gov/doe/index.html>

P: 207-624-6600

F: 207-624-6700

Office of the Maine Attorney General
Attorney General's Consumer
Information and Mediation Service
6 State House Station
Augusta, ME 04333

P: 800-436-2131

consumer.mediation@maine.gov

http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml

MARYLAND

Maryland Office of the Attorney General
Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202

P: 410-528-8662

P: 888-743-0023 (toll-free)

<http://www.oag.state.md.us/Consumer/complaint.htm>

MASSACHUSETTS

Massachusetts Department of Higher Education
One Ashburton Place
Room 1401
Boston, MA 02108

P: 617-944-6950

<http://www.mass.edu/forstufam/complaints/complaints.asp>

MICHIGAN

State of Michigan

Department of Licensing and Regulatory Affairs

Corporations, Securities & Commercial Licensing Bureau

Administrative Services Section – Complaint Intake

P.O. Box 30018

Lansing, MI 48909

The Statement of Complaint and related forms may be obtained at <http://www.michigan.gov/pss> under Consumer Information, or you may request a form and information by telephone at 517-241-9223.

MISSISSIPPI

Mississippi Commission on College Accreditation

3825 Ridgewood Road

Jackson, MS 39211

P: 601-432-6372

www.mississippi.edu/mcca/

<http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf>

Mississippi Commission of Proprietary Schools and College Registration

3825 Ridgewood Road

Jackson, MS 39211

P: 601-432-6185

<http://www.sbcjc.cc.ms.us/pdfs/pg/PSComplaintForm.pdf>

Office of the Attorney General

State of Mississippi

P.O. Box 220

Jackson, MS 39205P: 601-359-3680

<http://www.ago.state.ms.us/index.php/contact> (email)

<http://www.ago.state.ms.us/forms/complaint-form/>

MISSOURI

Missouri Department of Higher Education

205 Jefferson Street

P.O. Box 1469

Jefferson City, MO 65102-1469

P: 573-751-2361

P: 800- 473-6757

info@dhe.mo.gov (email)

<https://dhe.mo.gov/contactus.php>

MONTANA

Montana University System
Office of the Commissioner of Higher Education
2500 Broadway Street
P.O. Box 203201
Helena, MT 59620-3201
P: 406-444-6570
<http://mus.edu/che/arsa/StateAuthorization/Students.asp>

Montana Department of Justice
Office of Consumer Protection
P.O. Box 200151
Helena, MT 59620-0151
[contactocp@mt.gov \(email\)](mailto:contactocp@mt.gov)
P: 406-444-4500
P: 800-481-6896
<https://dojmt.gov/consumer/consumer-complaints/>

NEBRASKA

Nebraska's Coordinating Commission for Postsecondary Education
P.O. Box 95005
Lincoln, NE 68509-5005
P: 402-471-2847
<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

Office of the Attorney General
2115 State Capitol
Lincoln, NE 68509
Consumer Protection Division (toll-free): 800-727-6432
Consumer Protection Division - En Espanol: 888-850-7555
Email: ago.consumer@nebraska.gov

Nebraska Department of Education
301 Centennial Mall South
P.O. Box 94987
Lincoln, NE 68509-4987
P: 402-471-2295
<https://www.education.ne.gov/cc/complaint-form/>

NEVADA

Nevada Commission on Postsecondary Education
8778 South Maryland Parkway
Suite 115
Las Vegas, Nevada 89123
Phone: 702-486-7330

www.cpe.state.nv.us

NEW HAMPSHIRE

New Hampshire Department of Education

101 Pleasant Street

Concord, NH 03301-3494

603-271-3494

<http://www.education.nh.gov/highered/>

<https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx>

NEW JERSEY

New Jersey Commission on Higher Education

Office of the Secretary

of Higher Education

1 John Fitch Plaza,

10th Floor, PO Box 542,

Trenton, NJ 08625-0542

609-292-4310

<http://www.state.nj.us/highereducation/>

<http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml>

New Jersey Division of Consumer Affairs

124 Halsey Street

Newark, New Jersey 07102

973-504-6200

<http://www.njconsumeraffairs.gov/Pages/File-a-Complaint.aspx>

NEW MEXICO

New Mexico Higher Education Department

Private Postsecondary Schools Division

2044 Galisteo St., Suite 4

Santa Fe, NM 87505-2100

505-476-8400

<http://www.hed.state.nm.us/institutions/complaints.aspx>

NEW YORK

Office of College and University Evaluation

New York State Education Department

89 Washington Avenue

Room 960 EBA

Albany, NY 12234

Phone: 518-474-1551

E-mail ocueinfo@nysed.gov

<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

New York State Education Department
116 West 32nd Street, 5th Floor
New York, New York 10001
212-643-4760
<http://www.acces.nysed.gov/bpss/student-rights>

New York State Department of State
Division of Consumer Protection
Consumer Assistance Unit
99 Washington Avenue
Albany, New York 12231—0001
Consumer Assistance Hotline: 518-474-8583 or 800-697-1220
<https://www.dos.ny.gov/consumerprotection/form/complaintform.asp>

NORTH CAROLINA

North Carolina Community College System Office of Proprietary Schools
200 West Jones St.
Raleigh, North Carolina 27603
Phone: 919-807-7100
<http://www.nccommunitycolleges.edu/proprietary-schools>

North Carolina Department of Justice
Consumer Protection Division
Attorney General's Office
Mail Service Center 9001
Raleigh, NC 27699-9001
<http://www.ncdoj.gov/Consumer/2-2-12-File-a-Complaint.aspx>
<http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx>

NORTH DAKOTA

North Dakota Department of Career and Technical Education
State Capitol – 15th Floor
600 E. Boulevard Ave. Dept. 270
Bismarck, ND 58505-0610
Phone: 701.328.3180
Fax: 701.328.1255
E-mail: cte@nd.gov
Web: <http://www.nd.gov/cte/>

North Dakota Consumer Protection Division
Office of Attorney General
Gateway Professional Center
1050 E. Interstate Ave. Suite 200
Bismarck, ND 58503-5574
<https://attorneygeneral.nd.gov/sites/ag/files/documents/ConsumerComplaint-SFN7418.pdf>

OHIO

Ohio State Board of Career Colleges and Schools

30 East Broad Street, Suite 2481

Columbus, OHIO 43215-31414

Phone: 614-466-2752

Fax: 614-466-2219

Toll Free: 877-275-4219

E-mail: bpsr@scr.state.oh.us

Website: <http://scr.ohio.gov/>

<http://scr.ohio.gov/LinkClick.aspx?fileticket=%2bwaKHWPRAH8%3d&tabid=68>

Ohio Department of Higher Education

25 South Front Street

Columbus, OH 43215

Tel: (614) 466-6000

<https://www.ohiohighered.org/students/complaints>

Ohio Attorney General

Consumer Protection Section

30 E. Broad St., 14th Floor

Columbus, OH 43215

800-282-0515

<http://www.ohioattorneygeneral.gov/>

OKLAHOMA

Oklahoma State Regents for Higher Education

655 Research Parkway, Suite 200

Oklahoma City, OK 73104

<http://www.okhighered.org/current-college-students/complaints.shtml>

State of Oklahoma

Oklahoma Board of Private Vocational Schools 3700 N.W. Classen Boulevard, Suite 250

Oklahoma City, OK 73118

Phone: 405-528-3370

<http://obpvs.ok.gov/>

Oklahoma Office of the Attorney General

Public Protection Unit

Attn: Investigative Analyst

313 N.E. 21st Street

Oklahoma City, OK 73105

Phone: 405-521-3921

<http://www.oag.ok.gov//>

OREGON

Higher Education Coordinating Commission

Private Postsecondary Education

Office of Degree Authorization

255 Capitol St NE, Salem, OR 97310

<http://www.oregon.gov/highered/institutions-programs/private/Documents/ODA/ODA-Student-Complaint-Form.pdf>

Higher Education Coordinating Commission

Office of Private Postsecondary Education: Private Career Schools

775 Court Street NE

Salem, OR 97301-3827

http://www.oregon.gov/HigherEd/Pages/priv_career_schools.aspx

[http://www.oregon.gov/highered/Documents/HECC/PCS/ComplaintProcedure\(H\).pdf](http://www.oregon.gov/highered/Documents/HECC/PCS/ComplaintProcedure(H).pdf)

Oregon Department of Justice

Consumer Protection

Toll-Free: 1-877-877-9392

Email: help@oregonconsumer.gov

<https://justice.oregon.gov/consumercomplaints/OnlineComplaints/OnlineComplaintForm/en>

PENNSYLVANIA

Pennsylvania Department of Education

333 Market Street, 12th floor

Harrisburg, PA 17126

717-783-8228

[http://www.education.pa.gov/Postsecondary-](http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/Students-Complaints.aspx#tab-1)

[Adult/College%20and%20Career%20Education/Pages/Students-Complaints.aspx#tab-1](http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/Students-Complaints.aspx#tab-1)

Pennsylvania Office of Attorney General

Bureau of Consumer Protection

15th Floor, Strawberry Square

Harrisburg, PA 17120

800-441-2555

https://www.attorneygeneral.gov/Quick_Links/Pennsylvania_Attorney_General_Complaint_Forms/

PUERTO RICO

Puerto Rico Council on Higher Education

P.O. Box 1900

San Juan, PR 00910-1900

787-641-7100

<http://www.ce.pr.gov/>

Puerto Rico Department of Justice

Apartado 9020192
San Juan, PR 00902-0192
787-721-2900
<http://www.justicia.pr.gov/>

RHODE ISLAND

Rhode Island Board of Governors for Higher Education
Shepard Building
80 Washington Street
Providence, RI 02903
401-456-6000
<http://www.ribghe.org/students.htm>

Rhode Island Department of Attorney General
Consumer Protection Unit
150 South Main Street
Providence, RI 02903
401-274-4400
<http://www.riag.ri.gov/ConsumerProtection/About.php>

SOUTH CAROLINA

South Carolina Commission on Higher Education
1122 Lady Street, Suite 300
Columbia, SC 29201
803-737-2260
<http://www.che.sc.gov/>
http://www.che.sc.gov/CHE_Docs/academicaffairs/license/Complaint_Procedures_and_Form.pdf

SOUTH DAKOTA

South Dakota Boards of Regents
306 E. Capitol Ave., Suite 200
Pierre, SD 57501
info@sdbor.edu
605-773-3455
<https://www.sdbor.edu/Pages/default.aspx>

South Dakota Office of Attorney General
Division of Consumer Protection
1302 E Hwy 14, Suite 3
Pierre, SD 57501-8053
1-800-300-1986 (In-State)
605-773-4400
<http://consumer.sd.gov/complaintform.aspx>

TENNESSEE

Tennessee Higher Education Commission
404 James Robertson Parkway
Suite 1900
Nashville, TN 37243
615-741-3605
<https://www.tn.gov/thec/>

TEXAS

Texas Workforce Commission
Career Schools and Colleges
101 East 15th Street, Room 226-T
Austin, Texas 78778-0001
800-628-5115 career.schools@twc.state.tx.us
<http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf>

Texas Higher Education Coordinating Board
1200 E. Anderson Lane
Austin, Texas 78752
<http://www.thecb.state.tx.us/index.cfm?objectid=C9BD55D4-C5A3-4BC6-9A0DF17F467F4AE9>

Office of Attorney General
Consumer Protection Division
P.O. Box 12548
Austin, TX 78711-2548
<https://www.texasattorneygeneral.gov/cpd/file-a-consumer-complaint>

UTAH

Utah Department of Commerce
Division of Consumer Protection
160 East 300 South
Salt Lake City, Utah 84111
801-530-6601
consumerprotection@utah.gov
<http://consumerprotection.utah.gov/complaints/index.html>

VERMONT

Vermont Agency of Education
219 North Main Street, Suite 402
Barre, VT 05641
802-479-1030
aoe.edinfo@vermont.gov
[http://education.vermont.gov/documents/EDU-VTAOE-Complaint Resolution for Postsecondary Education.pdf](http://education.vermont.gov/documents/EDU-VTAOE-Complaint_Resolution_for_Postsecondary_Education.pdf)

Vermont Attorney General's Office

109 State Street
Montpelier, VT 05609
AGO.CAP@vermont.gov 800-649-2424 or 802-656-3183
<https://www.uvm.edu/consumer/?Page=complaint.html>

VIRGINIA

State Council of Higher Education for Virginia
101 N. 14th St., 10th Floor
James Monroe Building
Richmond, VA 23219
804-225-2600
communications@schev.edu
<http://www.schev.edu/index/students-and-parents/resources/student-complaints>

WASHINGTON

Washington Student Achievement Council
917 Lakeridge Way SW
Olympia, WA 98502
360-753-7800
info@wsac.wa.gov
<http://www.wsac.wa.gov/protecting-education-consumers>

Washington Workforce Training and Education Coordinating Board
128 10th Avenue SW
P.O. Box 43105
Olympia, WA 98504-3105
360-709-4600
workforce@wtb.wa.gov
http://www.wtb.wa.gov/PCS_Complaints.asp

Washington State
Office of the Attorney General
1125 Washington Street SE
P.O. Box 40100
Olympia, WA 98504-0100
360-753-6200
<https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx?subject=Consumer%20Protection> (contact form)
<https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx> (general consumer complaint form)

WEST VIRGINIA

West Virginia Higher Education Policy Commission
1018 Kanawha Blvd., East, Suite 700
Charleston, WV 25301
<http://www.wvhepc.edu/wp-content/uploads/2015/01/Complaint-Form2.pdf>

<http://wvctcs.org/student-complaints/>

West Virginia Office of the Attorney General
Consumer Protection Division
P.O. Box 1789
Charleston, WV 25326-1789
Consumer Protection Hotline: 1-800-368-8808
complaint@wvago.gov
<http://www.ago.wv.gov/consumerprotection/Pages/default.aspx>

WISCONSIN

State of Wisconsin Educational Approval Board
431 Charmany Drive, Suite 102
Madison, WI 53719
Phone: 608-266-1996
Fax: 608-264-8477
Email: eabmail@eab.wisconsin.gov
<http://eab.state.wi.us/resources/complaint.asp>

WYOMING

Wyoming Department of Education
Hathaway Building, 2nd Floor
2300 Capitol Avenue
Cheyenne, WY 82002
Phone: 307-777-7675 | Fax: 307-777-6234 | Website: edu.wyoming.gov
<http://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf>

Office of the Attorney General
Consumer Protection Unit
Kendrick Building
2320 Capitol Avenue
Cheyenne, WY 82002
<http://ag.wyo.gov/cpu/consumer-complaints>

*This list includes contact information for all 50 states, the District of Columbia, and Puerto Rico and should not be construed as informative of what agencies regulate the institution or in what states the institution is licensed or required to be licensed. States, through the relevant agencies or Attorney Generals Offices will accept complaints regardless of whether the institution is required to be licensed in that state.